Dispute Resolution in the Digital Age
Wednesdays, 3:00 PM 5:40 PM Room 332

*NOTE: Special classes are added for when Colin Rule visits!

Professor Amy J. Schmitz
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Office Hours Wednesdays 10:30-12:30

Consumer Outreach: MyConsumertips.info (website and app)

Assignments/Open & Accessible Educational Resources (O&AER): Please ask me any questions regarding assignments before they are due so that I can help you prepare for class in accordance with the schedule. Furthermore, these assignments are subject to change and you should not read too far ahead of the schedule. We also will be adding exercises during the semester due to the evolving nature of law and technology!

This class is also part of the new “O&AER” movement seeking to save you the costs of materials! To that end, all course materials are accessible on TWEN under Course Materials, linked to this syllabus via hyperlinks, or are otherwise accessible for free on the Internet. I also have placed materials that I created in the University of Missouri-Columbia Law School Repository. There are no materials you must purchase. This means you must register for this course on TWEN. If you have trouble using the links in the syllabus or otherwise locating the materials—please ask Cindy Basset in the library for assistance. Note also that optional readings are truly optional.

Here is the first day assignment:

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<th>Class</th>
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<th>Reading Assignments</th>
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Reflection Paper: Briefly explain in 1-2 pages your experience and knowledge with online remedy systems and what you hope to learn in this course. Also, note your conceptions of ODR based on the readings and consider ODR’s problems and potential.

Optional (yes, truly optional):

- Amy J. Schmitz, *Building Trust in Ecommerce Through Online Dispute Resolution*, in RESEARCH HANDBOOK ON ELECTRONIC COMMERCE LAW, (Edward Elgar Publishing 2016) **Book is in the law library.**


