Dispute Resolution in the Digital Age
Tuesdays, 5:00 – 7:40 PM  Room 332
Office Hours Tuesdays, 11:50 to 1:30

Professor Amy J. Schmitz
Elwood L. Thomas Missouri Endowed Professor of Law
University of Missouri School of Law
206C Hulston Hall
schmitzaj@missouri.edu

Consumer Outreach:  MyConsumertips.info (website and app)

First Week assignment:

<table>
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<tr>
<th>Topic</th>
<th>Reading Assignments and Exercises</th>
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<td>1</td>
<td>Intro to Online Dispute Resolution (ODR) and Exploration of Expanded Remedy Processes for B2C Transactions</td>
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<td>•  Read the most current 10 blogs on the National Center for State Court’s ODR blog:  <a href="https://odr2019.blogspot.com/">https://odr2019.blogspot.com/</a></td>
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<td>•  Check out the information and get a sense of the “ODR World” by visiting <a href="http://www.ODR.info">www.ODR.info</a>.</td>
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Reflection Paper: Briefly explain in 1-2 pages your experience and knowledge with online remedy systems and what you hope to learn in this course. Also, note your conceptions of ODR based on the readings and consider ODR’s problems and potential.

Optional (yes, truly optional):


